



### **Settling-In Policy**

We understand how difficult it is for parents to leave their child with a childcare provision and return to work. We will therefore work with you to ensure your child is settled and that you are happy with the care that we provide.

We like to organise settling in sessions for the parents and child. This gives you the opportunity to provide us with lots of information about your child, their likes and dislikes, routines, favourite activities, how to comfort them if they become upset and how they have reacted when left before. It gives us the opportunity to start to build a relationship with you and your child and to understand both of your needs and wishes.

We are happy for you to stay until you feel that your child is settled. Some children do take longer than others to settle and some settle quickly, and then become distressed a few weeks into the placement. We will work with you to support your child through this transition period and make it as easy as possible. It is important that you and your child are relaxed and happy in our settings and with the care we provide.

Some parents find it helpful to call during the day to find out how their child is. We are happy to take your calls, but we are sometimes not able to talk for long, or even to answer the telephone if we are attending to a child's personal needs, so please do not panic if you call and there is no answer.

If you have any concerns regarding this policy, please discuss them with us.